

We are a paid member to Illinois Home Care Council (IHCC). This implies we want to receive information from them as members (education, seminars, communications, confirmations etc.) in any media. IHCC has interpreted that they can no longer fax (because consent is needed) but will send information electronically! IHCC has also stated if someone calls them for a membership application, they will need a signed, written consent. Either there is a misinterpretation of the intent behind the law by IHCC or the Law is taking the issue too far. The key word is unsolicited. It should be clearer as 'unwanted solicitations' as with the phone solicitations, once you have notified them you do not wish to receive their (calls) faxes and to take your name off their list, then a penalty should be assigned, if they do not. If someone calls wanting information that is an implied verbal consent, it seems wasteful and a burden to both parties to require a written consent. IHCC should not be penalized for communicating with Members and responding to consumer requests. I am hoping it is a mis-interpretation! Thx!

Ann M. Cheverton

VP Clinical Services